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Fort Wayne, IN 46804
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terry.dougherty@gmail.com

Terry Dougherty

Professional Experience

Capabilities

Distance Education Systems Manager, Educator and Technology Expert in Higher Education:

40 years experience teaching, selling, managing people and technology; implementing technologies in many different industries, including higher education, insurance, manufacturing, and consulting.

Qualifications

- Experienced developer and manager of applications, information systems and administrative services in higher education having implemented SCT/Banner and Blackboard for the College of Lifelong Learning of Taylor University and Banner Web for Student and Faculty, TouchNet ecommerce, dotCMS web content management, and AceWeb online registration systems for Indiana University-Purdue University Fort Wayne
- Successful implementer of Internet systems including, e-commerce, web portals, e-mail implementations and complex web environments at IPFW, Taylor University, Manchester College and Lincoln Re
- Experienced information services manager, having managed all aspects of technology operations, planning, budgeting and staff
- Experienced network manager of Novell Netware, Microsoft NT/IIS, Lotus/Domino, Linux/Apache, UNIX/Netscape and legacy mainframe networks in wide area network and Internet environments
- Experienced manager of user support, help desk and network support staff for an organization with over 1000 networked computers

References:

Robert Hodge, formerly VP of Technology and Strategic Planning, Taylor University, Executive Coach <http://www.foresighthodge.com>
ForesightHodge@aol.com 1305 8th St., Upland, IN 46989, 765-998-6169, cell 765-661-5000

Michael Kanning, formerly Manager of Applications Development, IPFW, now Project Manager, Medical Protective Co. mkanning@gmail.com

L. Michael Spath, D.Min., Ph.D. lmspath@msn.com Executive Director
Indiana Center for Middle East Peace
280-456-8928, 5615 Old Mill Road, Fort Wayne, IN

Kevin T. McNamera, Ph.D. Professor, Purdue University, West Lafayette, IN mcnamera@purdue.edu 765-495-7683

Experience - Retired December 31, 2014

Senior Programmer/Analyst – May, 2001 to December, 2014

Indiana University – Purdue University Fort Wayne

- Provided technical support for the offices of Distance Education, Registrar, Bursar, Financial Aid and IT Project Management. Implemented Banner web for student and faculty, TouchNet ecommerce suite, AceWeb online registration, My.IPFW Portal and dotCMS Web Content Management Systems. Supported Web design projects utilizing HTML, JAVA, JAVASCRIPT, PL/SQL, ORACLE-DB. Administered Microsoft and LINUX servers.

Business Systems Manager - 1999

Taylor University, College of Life Long Learning

- Managed all systems for the College of Lifelong Learning. Implemented SCT/Banner Student in initial six months, then Blackboard® classroom portal and Intershop® e-commerce registration and bookstore. Reported to Robert Hodge, VP of Technology and Strategic Planning

Lotus Notes/Domino Consultant – 1998

Advanced Systems/Computer Consultants

- Network and Internet Implementation Consultant, Lotus Domino. Implemented Lotus Domino at Manchester University

Systems Research and Architecture - 1989

Lincoln National Corporation

- Systems Research and Architecture for web infrastructure design.
- LAN Administration, PC/LAN management and Internet implementation.
- Marketing Manager for PC Software Products, OPN Division.
- Business Systems Consultant – systems planning and relocation manager moving 500 employees from multiple companies into a new office complex.

Administrative Services Manager - 1984

The Medical Protective Company

- Managed a staff of 40 people providing administrative services in this medical malpractice insurance company, reported to the CFO.

Information Services Manager - 1980

Essex, Magnet Wire and Insulation Division

- Responsible for IS budget, strategic plan and staff for a division with 10 manufacturing plants and 30 distribution warehouses, reported to the CFO

Marketing Representative – 1976

IBM, Data Processing Division

Sold and implemented IBM mainframe computers, terminal networks and business systems software Trained in Endicott and San Jose

Peace Corps Volunteer, Afghanistan - 1972

Taught English as a Second Language at the Kabul Higher Teacher's College and in a provincial secondary school. Fluent in Dari language.