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# Terry Dougherty

## Professional Experience in Technology Development

### Capabilities

Provide leadership in the organization's use of technology by:

- Directing the application development process from requirements definition to post implementation improvement
- Establishing project objectives, approaches and project management commitments from all participants in a collaborative environment
- Managing application development, human and technical resources, to improve program and data delivery, programming skills, data availability and end user interaction
- Problem solving in large, diverse and geographically dispersed organizations.

### Qualifications

- Experienced manager of application development, information systems and administrative services in higher education having implemented SCT/Banner for the College of Lifelong Learning of Taylor University and Banner Web for Indiana University-Purdue University Fort Wayne
- Successful implementer of Internet systems including, e-commerce, web portals, e-mail implementations and complex web environments at IPFW, Taylor University, Manchester College and Lincoln Re
- Experienced information services manager, having managed all aspects of technology operations, planning, budgeting and staff
- Experienced network manager of Novell Netware, Microsoft NT/IIS, Lotus/Domino, Linux/Apache, UNIX/Netscape and legacy mainframe networks in wide area network and Internet environments
- Experienced manager of user support, help desk and network support staff for an organization with over 1000 networked computers
- Over 25 years experience managing the development of information systems, networks and Internet services on a wide variety of systems in several different industries, including HMO and PPO plan administration, health insurance, medical malpractice insurance, higher education and manufacturing

## Experience

### **Senior Programmer/Analyst – May, 2001 to Present**

Indiana University – Purdue University Fort Wayne

- Web development for the Online Student Information System (OASIS). Successfully completed the implementation of SCT Banner Web for Student and Touchnet Voice Response and Credit Card Gateway

### **Business Systems Manager - 1999 to 2001**

Taylor University, College of Life Long Learning

- Managed all systems for the College of Lifelong Learning. Implemented SCT/Banner Student in initial six months, then Blackboard® classroom portal and Intershop® e-commerce registration and bookstore. Reported to the VP of Technology and Strategic Planning, Taylor University

### **Lotus Notes/Domino Consultant - 1998 to 1999**

Advanced Systems/Computer Consultants

- Network and Internet Implementation Consultant, Lotus Domino

### **Systems Research and Architecture - 1989 to 1998**

Lincoln National Corporation

- Systems Research and Architecture for web infrastructure design.
- LAN Administration, PC/LAN management and Internet implementation.
- Marketing Manager for PC Software Products, OPN Division.
- Business Systems Consultant – systems planning and relocation manager for moving 500 employees from multiple companies into a new office.

### **Administrative Services Manager - 1984 to 1989**

The Medical Protective Company

- Managed a staff of 40 people providing administrative services in this medical malpractice insurance company, reported to the CFO.

### **Information Services Manager - 1980 to 1983**

Essex, Magnet Wire and Insulation Division

- Responsible for IS budget, strategic plan and staff for a division with 10 manufacturing plants and 30 distribution warehouses, reported to the CFO

### **Marketing Representative - 1976 to 1980**

IBM, Data Processing Division

- Sold and implemented IBM mainframe computers, terminal networks and business systems software Trained in Endicott and San Jose

### **Peace Corps Volunteer - 1972 to 1975, Afghanistan**

## Education

- **Professional Development** – IBM, Lotus, Microsoft: 1980 to present
- **IBM** - Endicott and San Jose, systems design and implementation, Business Systems Planning: 1976 – 1980
- **IPFW** - Indiana University, BS in Education: 1972

## References:

Robert Hodge, formerly VP of Technology and Strategic Planning, Taylor University, now consultant to corporations and institutions of higher education: 765- 998-6169 [ForesightHodge@aol.com](mailto:ForesightHodge@aol.com)

Greg Gabet, Internet Security Architect, IBM Global Services, Lincoln National Corp., and Adjunct Faculty, IPFW: 260-402-0942 [ggabet@inc.com](mailto:ggabet@inc.com)